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Jefferson-Lewis One-Stop Operator Report

April 1, 2025 to June 30, 2025

	Jefferson PY24 Q4	Jefferson PY23 Q4		Lewis PY24 Q4	Lewis PY23 Q4
Adult/DW Customers	345	348		127	84
Adult/DW Services	671	724		210	133
Adult/DW Classroom Training	59	76		12	7
Adult/DW On-the-Job Training	2	4		0	1
Trade Act Classroom Training	0	13		N/A	---
Youth Customers	29	23		7	15
Youth Services	88	35		7	19
Youth Classroom Training	10	9		1	0
Youth On-the-Job Training	0	0		0	2
Youth Work Experience	2	12		1	2
Job Orders	823	718		172	160
Employer Services	326	362		45	60

Customer & Business Satisfaction Surveys: June 2025

Number of surveys received:

- Jefferson County customers: 64
- Lewis County customers: 13
- Business surveys for both counties: 26 (Career Jam)

Jefferson County feedback was 97% positive, with one negative survey. The negative survey was received by a Skills For Success participant. Skills For Success is a mandatory program with strict attendance and compliance requirements as set by DSS.

Lewis County's feedback was 100% positive.

Business Surveys were submitted by Career Jam participants. Feedback was primarily positive, with a few ideas for areas we could improve upon. Two businesses requested we bring back the Career Hunt Cards and 6 businesses mentioned the lunch issues. All businesses stated they would be attending again next year.

Lewis County Visit: June 17, 2025

I conducted my One-Stop visit after the WDB meeting. Ms. Hetzner was unavailable, so I spoke with Tom Fulmer and Kendra Roggie. Mr. Fulmer and I discussed the upcoming sub-recipient monitoring and quarterly desk review I needed to complete. He had a few questions on procedures moving forward as there have been quite a few changes from the State on data entry in OSOS. Ms. Roggie and I spoke about customers accessing the One-Stop. She shared that her feedback from customers has been great. Everyone she has helped has been so appreciative.

Quarterly Desk Review: August 8, 2025

The PY24 Q4 (4/1/25-6/30/25) desk review was completed and sent to Nicholas Gratch at NYSDOL, along with being cc'd to Cheryl Mayforth, Anne Garno, Matthew Cooper and Alyson Wesley. This quarter's review was of Ms. Wesley's CRT and OJT customer files, both electronic and hard copy. My overall findings are that Ms. Wesley is doing very well. Her file folders are completed neatly with all documents in order. Her OSOS files are primarily completed, with just a few data entry errors or areas that still need completion. There are no consistently missed items or sections, which is my main concern on data entry. Ms. Wesley is still working on increasing our business outreach, and I have no doubt she will achieve this goal.

One-Stop Partners Meeting: June 11, 2025

Jonathan Comstock presented on the new Youth Employment Program, which is being funded under the GIVE program (Gun Involved Violence Elimination).

Director Mayforth gave an update on what is going on at The WorkPlace.

- Summer Youth Employment Program is gearing up. Hundreds of applications have been received with 300 youth meeting program criteria. It is expected that approximately 140 will be placed in positions.
- There is a 10% budget cut for the upcoming program year, but incentive funds have been received and will offset the budget decrease.
- The effect on the adult free community college program for adults remains uncertain, but it may impact on the number of people we support in RN programs.
- Unemployment remains low, but employers are slowing on hiring due to economic uncertainty.

Partner agencies shared useful information to include:

- **BOCES:** LPN students are starting to utilize the Caring Gene program to help manage their education costs. BOCES is adding new programs this fall to include welding and electrical. The renovations at the Globe are on schedule and health programs will operate out of the building starting this fall.
- **Lewis County Opportunities:** Federal level issues are impacting programs at the state level. Transportation and housing stability continue to be barriers for individuals seeking employment. There is a freeze on Section 8 housing. Scott shared the story of a client who is in her 70s and needs to work because her social security covers her rent but only leaves \$150 for all other living expenses. Due to the housing freeze she is unable to get housing assistance.

Attendance

Cheryl Mayforth – The WorkPlace

Anne Garno – The WorkPlace

Jon Comstock – The WorkPlace

Nana Smith – The WorkPlace

Randy Fulkerson – Jeff-Lewis BOCES

Scott Mathys – Lewis County Opportunities